



icare wrote to you recently outlining what CGU's decision to withdraw from the workers compensation scheme from 2018 means to your clients.

Every customer currently with CGU can be reassured that icare will be there for them every step of the way as we make arrangements to transfer policies and claims.

We said we'd keep you updated on any new decisions on how the claims will be managed as we transfer our customers.

As we are currently in a process of selecting our claims agents for 2018 and beyond, we have made a decision that all claims from CGU policies renewed with icare with a renewal date from 30 April – 29 June 2017 will stay with CGU for the time being. Our wish is to minimise the disruption to our customers and we feel the best way to do this is to keep the status quo until the results of the agent selection process is announced.

As we have said before icare understands that your relationship as their trusted adviser is important and we will keep you informed on any updates or changes to the scheme.

If you have any questions, please contact us at wibrokers@icare.nsw.gov.au or call our service centre on 134422